Enrollment Apple DEP, Samsung KME, Android Zero-touch



Self-serve ("Gör-det-själv") Subscription where reseller activates	Light	Unlimited
Scenario	You have small to mid volumes and want to take care of activation yourself	You have large volumes and want to take care of activation yourself
Access to enable / disable devices on our webshop techdata.nu	✓	✓
Access to history, report tools and any error messages	✓	✓
Possibility to control which of the company has access	✓	✓
Support on errors**	×	✓
Unlimited number of serial numbers /month	×	✓
Number of serial numbers /month	Max 100 pcs*	Unlimited
Enrollment Fee	300 SEK/month	2500 SEK/month

TD-serve ("Gör-det-enkelt") Service where TD activates	Enroll device	Post-enroll S/N
Scenario	You buy mobile devices from TD and at the same time want TD to activate them for you	Your customer already has mobile devices and wants to activate them later
Serial number	Scanned by TD	Mail to TD with your order to order@techdata.nu
Orderable on EDI / XML / Web	✓	×
TD activates device	✓	✓
Support on errors**	✓	✓
Order this SKU: - Apple DEP - Samsung KME - Android Zero-touch	3454738 4092414 4883046	5055539 4536643 5055752
Number of serial numbers /month	Max 100 pcs*	Unlimited
Enrollment Fee	Price 25 SEK/device	Price 75 SEK/serial number

We can also perform
Enrollment to Google
Chromebooks, Microsoft
Autopilot, or manual
configuration of
EMM/MDM on any device.

Contact us for more info!



Device Enrollment Program



SAMSUNGKnox Mobile Enrollment



Android zero-touch

- * If Quantity exceeds the number, the subscription is automatically upgraded to next level where it will stay. Invoiced quarterly
- $\ensuremath{^{**}}$ We can assist with some troubleshooting where serial number failed

Enrollment Apple DEP, Samsung KME, Android Zero-touch



	Apple DEP	Samsung KME	Android Zero-touch
Device requirements	Apple device with iOS 7 or later OS X 10.9 or later tvOS 10.2 or later Only <i>Tech Data sold</i> devices	Samsung device with Samsung Knox 2.4 or later Devices sold by <i>all</i> distributors	Android device with Android 8.0 (Oreo) or later Only Google, Huawei, Sony, Nokia HMD, LG, Lenovo/Motorola, HTC, Sharp, Kyocera currently. Devices sold by <i>all</i> distributors
EMM/MDM requirements	Compatible MDM program to manage your devices	Compatible MDM program to manage your devices	Compatible MDM program to manage your devices
Step 1 End customer preparations	End customer select an MDM solution and create an MDM profile. End customer applies for Apple DEP ID and creates an MDM profile. End customer communicate DEP id to Reseller	End customer select an MDM solution and create an MDM profile. End customer <u>applies</u> for Knox Enrollment ID and creates an MDM profile. End customer communicate Knox id to Reseller	End customer select an MDM solution and create an MDM profile. Create End Customer Zero Touch ID, and connect it to a Google-account. End customer communicate End Customer Zero Touch ID to Reseller
Step 2 Reseller and TD preparations	Apple approved resellers only. Send Reseller Apple DEP ID and your customer n:o to <u>kundkonto@techdata.nu</u>	Apply here for Knox Mobile Enrollment Send Reseller Knox ID and your customer n:o to <u>kundkonto@techdata.nu</u>	Open for anyone. No registration needed for reseller
Order process TD-serve	Order same number of mobile devices and service articles 3454738. Attach as free text: 1. End Customer Dep ID. This is the ID number your end customer received from Apple 2. End Customer Order Number. Free text. Not mandatory. 3. End Customer Name. Free text. Not mandatory. 4. Delivery ID. Free text to match your Enrollment in the MDM-server and in reports. E.g your PO number 5. Shipment Date (only needed if you are post-enrolling an already shipped serial number)	Order same number of mobile devices and service articles 4092414. Attach as free text: 1. End Customer Knox ID. This is the ID number your end customer received from Apple 2. End Customer reference. Free text. E.g your customers PO number 3. My Reference Free text. E.g your PO number 4. Shipment Date (only needed if you are post-enrolling an already shipped serial number)	Order same number of mobile devices and service articles 4883046. Attach as free text: 1. End Customer Zero Touch ID, the 10-digit unique number linked to the end-user's zero touch portal, e.g. 1973033577. Alternatively, we can create a new End Customer Zero Touch ID for you. In that case we need the end customer's first name, last name and the email address to be used (which in turn must be linked to a Google account). 2. End Customer reference, alphanumeric reference from your customer for current order. 3. My reference, alphanumeric reference from you for current order, eg. PO number
Order process Self-serve online	Enroll devices on <u>www.techdata.nu</u> with same info as above	Enroll devices on <u>www.techdata.nu</u> with same info as above	Enroll devices on <u>www.techdata.nu</u> with same info as above

Please note that this is a high level description only. For details always check with Apple, Samsung and Google respectively. Please make sure you understand before ordering.